

***Citizens' Advocate
Corps***

***A Citizen's Guide to Colorado State
Government Agencies***



May 2008



Dear Fellow Colorado Residents:

Government exists to serve the people and I am committed to making Colorado state government the most accessible and transparent possible. When people have questions, need services or require assistance, they must be able to find the answers quickly and conveniently.

The Citizen's Advocate Corps is available to serve that purpose. This directory was created to provide the people of Colorado with a description of issues handled by each state agency as well as phone numbers to the citizen advocates within each agency.

I hope this directory will assist you in obtaining information and answering your concerns regarding Colorado government.

Sincerely,

Bill Ritter, Jr.
Governor

TABLE OF CONTENTS

COLORADO STATE GOVERNMENT GENERAL INFORMATION.....	6
GOVERNOR’S OFFICE	10
LT. GOVERNOR’S OFFICE	12
HOUSE OF REPRESENTATIVES	13
SENATE	13
ATTORNEY GENERAL	13
SECRETARY OF STATE	14
TREASURER	14
JUDICIAL DEPARTMENT.....	15
OTHER HELPFUL NUMBERS.....	18

STATE DEPARTMENTS

AGRICULTURE	22
CORRECTIONS	23
EDUCATION.....	23
HEALTH CARE POLICY & FINANCING	24
HIGHER EDUCATION.....	25
HUMAN SERVICES.....	25
LABOR AND EMPLOYMENT	27
LOCAL AFFAIRS	28
MILITARY AFFAIRS	28
NATURAL RESOURCES	29

PERSONNEL & ADMINISTRATION ...	29
PUBLIC HEALTH & ENVIRONMENT	30
PUBLIC SAFETY.....	31
REGULATORY AGENCIES.....	32
REVENUE.....	33
TRANSPORTATION.....	34
SOCIAL SERVICES COUNTY DIRECTORY.....	36
PUBLIC HEALTH AGENCIES IN COLORADO.....	38

WHAT IS THE CITIZENS' ADVOCATE CORPS?

The Citizens' Advocate Corps assists Colorado citizens with state government issues and concerns. The Advocates serve as special representatives to agencies in state government to assist citizens in their interaction with state agencies.

In an effort to create and maintain a state government that takes a hands-on approach to constituents cases, the Citizens Advocate Corps will provide citizens with a clear and direct method of registering and resolving their complaints and concerns with state agencies.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q. Does the Citizens' Advocate Corps assist with Child Support Enforcement problems?

A. Yes. The Citizen's Advocate Corps accepts written complaints about Child Support Enforcement and the Family Support Registry. All complaints are referred to the Department of Human Services. For assistance with child support issues, call (303) 866-4300 or visit the agency's website at www.childsupport.state.co.us.

Q. Does the Citizens' Advocate Corps help with Driver's License problems?

A. Yes. The Citizen's Advocate Corps accepts written complaints about the Division of Motor Vehicles. All cases are referred to Department of Revenue for assistance at 303-866-4622 or visit: www.revenue.state.co.us

Q. Does the Citizens' Advocate Corps accept complaints about Colorado Motorist Insurance Identification Program or Explore Information Services?

A. Yes. The Citizen's Advocate Corps accepts written complaints about the Colorado Motorist Insurance Identification Program and Explore Information Services. All cases are referred to Department of Revenue for assistance at 303-866-4622 or visit: www.colorado.gov/driveinsured

Q. Does the Citizens' Advocate Corps assist with Local Government issues?

A. No. Colorado is a "local control" state. Efforts to address local government issues must be handled at the city or county level. It is best to work through the appropriate department or with the officials in your city or county.

Q. Does the Citizens' Advocate Corps accept Police Department or Sheriff's Office complaints?

A. No. Complaints concerning law enforcement must be initiated through the internal affairs investigative process in the respective city or county office.

Q. Does the Citizens' Advocate Corps accept complaints against a Federal Agency?

A. No. The Governor does not have jurisdiction over federal matters. Federal agency complaints, including Social Security, Immigration & Naturalization Services, Veterans Administration, Medicare, and the Military are accepted by federal offices. Please contact your U.S Senator or Congressman or the appropriate federal department or agency.

Q. Does the Citizens' Advocate Corps accept complaints about courts, judges, or attorneys?

A. No. The Governor's Office cannot intervene in court cases, overturn decisions made by judges or offer legal advice. For legal advice, assistance, or review, you may contact Colorado Legal Services at 303-837-1313.

Q. Does the Citizens' Advocate Corps assist with Child Custody cases?

A. No. The Governor has no jurisdiction over individual court cases, including child custody. Custody decisions are made in a court of law and must be handled through the judicial process. If you have concerns about a Guardian Ad Litem, you may contact the Office of the Child Representative at 303-860-1517. You may also contact the Office of Consumer Relations, Department of Human Services at 303-866-5825 for possible assistance.

Q. Does the Citizen's Advocate Corp accept probation or probation officer complaints?

A. No, these complaints are addressed by the Chief Probation Officer of the district the probation is registered.

Q. When should the Colorado Department of Human Services (CDHS) Customer Service Hotline be utilized?

A. Although CDHS benefits and services are provided at the local service facility or county office, the CDHS Hotline is used to gain more information or to file a complaint regarding any service concerns.

FOR YOUR INFORMATION

The 1-800 numbers and the metro local numbers operate from 8 a.m. to 5 p.m., Monday through Friday.

*TDD or TTY numbers will access a telephone device for the deaf.

The State of Colorado has a national number to access relay services from anywhere in the United States. This abbreviated dialing number is 711.

Relay Colorado provides accessibility to people who are deaf, hearing impaired or speech disabled. Specially trained relay agents complete all calls and stay on-line to relay messages between the parties, either electronically over a teletypewriter (TTY), or verbally to hearing parties.

Relay Colorado Telephone numbers are:

1-800-659-2656 (TTY)

1-800-659-3656 (Voice)

1-800-659-4656 (ASCII)



COLORADO STATE GOVERNMENT

GENERAL INFORMATION

TOLL FREE: 1-800-332-1716
METRO DENVER: 303-866-5000
INTERNET ADDRESS: www.colorado.gov

CONTACT COMPASS KEYWORDS

Do you have a question related to state government, but don't know who to call?

The Department of Personnel & Administration's Division of Central Services, in collaboration with Colorado.gov, the state's official web portal, has launched the Contact Compass service to help point you in the right direction.

Contact Compass is a web-based tool that allows users to simply enter a keyword or phrase to find contact information for departments, divisions, offices and/or programs of the State of Colorado. In addition to current names and phone numbers, physical address and website information is provided where available.

Visit Contact Compass at www.Colorado.gov/contactcompass

GOVERNOR'S OFFICE

Bill Ritter, Jr., Governor

136 State Capitol
Denver, CO 80203

TOLL FREE: 1-800-283-7215
MAIN OFFICE: 303-866-2471
FAX: 303-866-2003
INTERNET ADDRESS: www.colorado.gov/governor

OFFICES

Citizen's Advocate Office

127 State Capitol
Denver, CO 80203

TOLL FREE: 1-800-283-7215
MAIN OFFICE: 303-866-2885
FAX: 303-866-2003

Office of Policy and Initiatives

136 State Capitol Building
Denver, CO 80203

MAIN OFFICE: 303-866-5800
FAX: 303-866-6368

Office of Pardons and Extraditions

8800 Sheridan Blvd.
Westminster, CO 80031-3465

MAIN OFFICE: 303-426-6198, x4136
FAX: 303-428-3124

Governor's Press Office

127 State Capitol
Denver, CO 80203

MAIN OFFICE: 303-866-2471
FAX: 303-866-6326

Boards and Commissions Office

136 State Capitol Building
Denver, CO 80203

MAIN OFFICE: 303-866-6380
FAX: 303-866-6328
INTERNET ADDRESS: www.colorado.gov/governor/boards-commissions.html

Office of State Planning and Budgeting

200 East Colfax, Room 111
Denver, CO 80203

MAIN OFFICE: 303-866-3317

FAX: 303-866-3044

Governor's Office of Economic Development and International Trade

1625 Broadway Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840

FAX: 303-892-3848

INTERNET ADDRESS: www.state.co.us/oed

Colorado Tourism Office

1625 Broadway Suite 2700

Denver, CO 80202

TOLL FREE: 1-800-COLORADO

MAIN OFFICE: 303-892-3885

FAX: 303-892-3725

INTERNET: www.colorado.com

Colorado Council on the Arts

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3802

INTERNET: www.coloarts.state.co.us

International Trade Office

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3850

INTERNET ADDRESS: www.advanceColorado.com

Minority Business Office

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840

FAX: 303-892-3848

Small Business Development Centers

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840

FAX: 303-892-3848

INTERNET: www.coloradosbdc.org

Small Business Hotline: 303-592-5920

**Governor's Office of Information
Technology**

1580 Logan Street, Suite 200
Denver, CO 80203

MAIN OFFICE: 303-866-6060
FAX: 303-866-6454
INTERNET ADDRESS: www.colorado.gov/oit

Governor's Energy Office

1580 Logan Street #100
Denver, CO 80203

TOLL FREE: 800-632-6662
MAIN OFFICE: 303-866-2100
FAX: 303-866-2930
INTERNET ADDRESS: www.colorado.gov/energy

Colorado Workforce Development Council

1313 Sherman, #521
Denver, CO 80203

MAIN OFFICE: 303-866-2351
FAX: 303-894-2251
INTERNET ADDRESS: www.dola.colorado.gov/wdc

Government Efficiency & Management (GEM) Project

1-877-397-0013
E-MAIL ADDRESS: gem.ideas@state.co.us

LIEUTENANT GOVERNOR

Barbara O'Brien

130 State Capitol Building
Denver, CO 80203

MAIN OFFICE: 303-866-2087
FAX: 303-866-5469
INTERNET ADDRESS: www.colorado.gov/ltgovernor

Colorado Commission of Indian Affairs:

MAIN OFFICE: 303-866-3027
FAX: 303-866-5469

COLORADO STATE HOUSE OF REPRESENTATIVES

Your State Representative
State Capitol Building
Room 271

Denver, CO 80203
TOLL FREE (January – May): 1-800-811-7647
MAIN OFFICE: 303-866-2904
FAX: 303-866-2218

COLORADO STATE SENATE

Your State Senator
State Capitol Building
Room 346
Denver, CO 80203
TOLL FREE (January—May): 1-888-473-8136
Senate Services: 303-866-2316
FAX: 303-866-4543

ATTORNEY GENERAL

John Suthers

State Services Building
1525 Sherman Street, 7th Floor
Denver, CO 80203
MAIN OFFICE: 303-866-4500
FAX: 303-866-5691
INTERNET ADDRESS: www.ago.state.co.us
E-MAIL ADDRESS: attorney.general@state.co.us

Consumer Protection

TOLL FREE: 1-800-222-4444
MAIN OFFICE: 303-866-5189
E-MAIL ADDRESS: stop.fraud@state.co.us

Colorado Consumer Line (CCL)

TOLL FREE: 1-800-332-2071
MAIN OFFICE: 303-222-4444
NO-CALL LINE: 1-888-249-9097

ISSUES:

Consumer Fraud
Elder Fraud
Business Complaints
Telemarketing
Auto Repairs
Lemon Laws
Small Claims

OTHER NUMBERS

Collection Agency Board: 303-866-5304

SECRETARY OF STATE

Bernie Buescher
1700 Broadway, Suite 250
Denver, CO 80202
MAIN OFFICE: 303-894-2200
FAX: 303-869-4860
INTERNET ADDRESS: www.sos.state.co.us

ISSUES:

Corporation filing and reports
Elections
Licensing
Business licenses
Notary seals
Trade Name Registrations

STATE TREASURER

Cary Kennedy
140 State Capitol Building
Denver, CO 80203
MAIN OFFICE: 303-866-2441
FAX: 303-866-2123
INTERNET ADDRESS: www.colorado.gov/treasury

OTHER NUMBER

Great Colorado Payback
1580 Logan, Suite 500
Denver, CO 80203
TOLL FREE: 1-800-825-2111
MAIN: 303-866-6070
FAX: 303-866-6154
INTERNET ADDRESS: www.greatcopyback.com

COLORADO JUDICIAL DEPARTMENT

1301 Pennsylvania, Suite 300
Denver, CO 80203
MAIN OFFICE: 303-861-1111
FAX: 303-837-2340
INTERNET ADDRESS: www.courts.state.co.us

OTHER NUMBERS

Supreme Court Attorney Regulation Counsel (grievances against attorneys):
303-893-8121
Commission on Judicial Discipline (grievances against judges)
303-894-2110
Office of the Circuit Executive (grievances against federal judges):
303-844-2070
Office of the Child’s Representative: 303-860-1517

OTHER HELPFUL NUMBERS

Administrative Hearings: 303-866-2000
www.colorado.gov/dpa/oac

COBRA (Continuing Health Insurance Coverage)/EBSA
Kansas City Regional Office
2300 Main Street, Suite 1100
Kansas City, MO 64108

202-219-8776
TOLL FREE 866-444-EBSA
www.dol.gov/ebsa

Colorado Foreclosure Hotline
877-601-HOPE (4673)

Colorado Historical Society: 303-866-3682
1300 Broadway
Denver, CO 80203
www.coloradohistory.org

Colorado Housing and Finance Authority
(CHAFA): 303-297-2432
TOLL FREE: 1-800-877-2432
1981 Blake Street
Denver, CO 80202
www.chfainfo.com

Colorado Municipal League:
(CML) 303-831-6411
1144 Sherman Street
Denver, CO 80203
www.cml.org

Colorado State Archives:
TOLL FREE: 1-800-305-3442
MAIN: 303-866-2055
1313 Sherman, Room 1B20
Denver, CO 80203
www.colorado.gov/dpa/doit/archives

Colorado State Employee Assistance Program (CSEAP) 303-866-4314

CoverColorado 303-863-1960
425 S. Cherry Street, Ste 160
Glendale, CO 80246
www.covercolorado.org/

Denver City & County:

Information Line: 720-913-4900

Mayor's Office: 720-865-9000

201 W. Colfax Avenue

Denver, CO 80202

www.denvergov.org/

Elder Care 1-800-677-1116

Equal Employment Opportunity Commission (EEOC):

303-866-1300

www.coworkforce.com

ERISA (Pension, Profit Sharing, Deferred Compensation)

202-219-8776

www.dol.gov/dol/topic/health-plans/erisa.htm#doltopics

Family and Medical Leave Act (FMLA):

720-264-3250

Family Support Registry:

303-299-9123

Federal Citizen Information Center:

1-800-688-9889

www.info.gov

Fund for Colorado's Future:

303-860-0160
475 17th Street, Suite 1040
Denver, CO 80202
www.fund4colorado.org/

Housing and Urban Development:

(HUD) 303-672-5440
1670 Broadway
Denver, CO 80202-4801
www.hud.gov

Housing Info & Community Referral

- Landlord/Tenant Rights 303-866-2033
1313 Sherman Street, Room 518
Denver, CO 80203
www.dola.state.co.us/cdh/index.html>

Immigration and Customs Enforcement (ICE—Federal):

TOLL FREE: 1-800-375-5283
ICE Office: 303-371-1067 X343
4730 Paris Street
Denver, CO 80239
Area of Responsibility: Colorado, Wyoming

Internal Revenue Service (IRS—Federal)

TOLL FREE: 1-800-829-1040
Taxpayer Advocate: 303-603-4600
www.irs.gov

Legal Services/Legal Aid: 303-837-1313

1905 Sherman Street, Suite 400
Denver, CO 80202
www.coloradolegalservices

Medical Examiners Bd: 303-894-7690

1560 Broadway, Suite 1300
Denver, CO 80202
www.dora.state.co.us/medical/

Medicare: 1-800-MEDICAR(e)

1-800-633-4227
TTY/TDD: 1-877-486-2048
www.medicare.gov

Mile High Red Cross: 303-722-7474

444 Sherman Street
Denver, CO 80203
www.denverredcross.org

Mile High United Way: 303-433-8383
2505 18th Street
Denver, CO 80211

www.unitedwaydenver.org/

Occupational Safety and Health Administration (OSHA):
1391 Speer Boulevard, Suite 210
Denver, CO 80204

303-844-5285

www.osha.gov/oshdir/co

Pinnacol Assurance (Workers' Compensation Insurance):

303-361-4000

www.pinnacol.com/footer/help

Public Defender: 303-620-4888
1290 Broadway, #900
Denver, CO 80203

<https://portal.pubdef.state.co.us/portal/server.pt>

Social Security Admin: 1-800-772-1213

www.ssa.gov

State Capitol Tours: 303-866-2604

Suicide & Crisis Hotline: 303-860-1200

U.S. Mint: 1-800-872-6468

www.usmint.gov

Vital Records: 303-692-2200

4300 Cherry Creek Drive South
Denver, CO 80246

www.cdphe.state.co.us/certs

White House: 202-456-1414

www.whitehouse.gov

WIC: 303-783-7148

www.fns.usda.gov/wic

STATE AGENCIES

DEPARTMENT OF AGRICULTURE

700 Kipling Street, Suite 4000
Lakewood, CO 80215

ADVOCATE CONTACT: 303-239-4190
TOLL FREE: 1-800-886-7683
MAIN OFFICE: 303-239-4100
FAX: 303-239-4176
INTERNET ADDRESS: www.colorado.gov/ag

DEPARTMENT ISSUES

Agricultural marketing and promotions:

303-239-4114

Agricultural products, bought, sold or stored in Colorado

303-477-0076

Animal welfare, neglect, cruelty, pet care

facilities: 303-239-4161

Biological pest control and apiary (bee)

investigations: 303-239-4140

Colorado agricultural statistics:

303-236-2300

Commercial pesticide application licensing:

303-239-4146

Colorado State Fair 800-444-3247

Conservation Services 303-239-5770

Import and export of agricultural products

303-239-4114

Livestock brand registration and inspection:

303-294-0895

Noxious Weed Management 303-239-5770

Nursery, seed dealer, weed-free, organic

certification: 303-239-4140

Weight, measurement and scanner

certification: 303-477-4220

DEPARTMENT OF CORRECTIONS (DOC)

2862 South Circle Drive

Colorado Springs, CO 80906

ADVOCATE CONTACT: 719-226-4719

MAIN OFFICE: 719-579-9580

FAX: 719-226-4485

INTERNET ADDRESS: www.doc.state.co.us

DEPARTMENT ISSUES

Prisons

Colorado Correctional Alternative Program (Boot Camp)

Transitional community corrections

Parole supervision

Victim notification program

OTHER NUMBERS

Parole board: 719-583-5800

Adult Parole/Community Corrections:

303-763-2420

Victim Services Unit: 303-307-2225

Judicial Department (probation): 303-861-1111

Youth Corrections (DHS) 303-866-7345

Colorado Correctional Industries: 719-226-4200

Colorado state flags: 1-800-685-7891

DEPARTMENT OF EDUCATION (DOE)

201 East Colfax Avenue

Denver, CO 80203

ADVOCATE CONTACT: 303-866-3898

MAIN OFFICE: 303-866-6600

TOLL FREE: 1-800-886-7687

FAX: 303-866-6938

INTERNET ADDRESS: www.cde.state.co.us

DEPARTMENT ISSUES

Kindergarten through grade 12 standards and
assessments

State Board of Education

Teacher, administrator, school counselor and substitute licensing

School for the Deaf and Blind

State library services

OTHER NUMBERS

Educator licensing: 303-866-6628

Exceptional student services: 303-866-6694

*TDD number for special education:

303-860-7060

Talking Book Library: 303-727-9277

Colorado State Library: 303-866-6900

Educational Services & school laws: 303-866-6678

GED: 303-866-6613

**DEPARTMENT OF HEALTH CARE
POLICY and FINANCING (HCPF)**

1570 Grant Street

Denver, CO 80203-1818

MAIN NUMBER: 303-866-2993

TOLL FREE: 1-800-221-3943

ADVOCATE CONTACT: 303-866-2868

FAX NUMBER: 303-866-4411

*TDD: 303-866-3883

WEBSITE: www.chcpf.state.co.us

DEPARTMENT ISSUES:

The Department of Health Care Policy and Financing administers the Medicaid and Child Health Plan *Plus* programs as well as a variety of other programs for Colorado's low-income, the elderly and persons with disabilities. The mission of the Department is to improve access to cost-effective, quality health care services for Coloradans.

Family and Adult Medicaid

CHP+ - www.chpPlus.org - 1-800-359-1991

Colorado Indigent Care Program (CICP)

Disease Management Programs

Colorado Cares Rx – www.coloradocaresrx.com

Colorado Long-Term Care Partnership – www.ColoradoLTCpartnership.org

Please visit www.chcpf.state.co.us for program descriptions.

OTHER NUMBERS

Customer Service: 303-866-3513

(within Denver metro)

Customer Service: 1-800-221-3943

(outside of Denver metro) Se habla español

DEPARTMENT OF HIGHER EDUCATION (DHE)

First contact the individual college or university. If the issue is not resolved, contact:

Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

ADVOCATE CONTACT: 303-866-2723

MAIN OFFICE: 303-866-2723

FAX: 303-866-4266

INTERNET ADDRESS: highered.colorado.gov

OTHER NUMBERS

Student loan hotline: 303-305-3500

TOLL FREE: 1-800-727-9834

DEPARTMENT OF HUMAN SERVICES (DHS)

State Human Services Building

1575 Sherman Street

Denver, CO 80203

CUSTOMER SERVICE HOTLINE: 303-866-5825

TOLL FREE: 1-800-536-5298

MAIN OFFICE: 303-866-5700

*TDD NUMBER: 303-866-4065

FAX: 303-866-5024

INTERNET ADDRESS: www.cdhs.state.co.us

DEPARTMENT ISSUES

Adult Protection

Alcohol & Drug Abuse Services

Child Care Assistance

Child Protection

Child Support Enforcement

Developmental Disabilities Services

Food Distribution

Foster Care

Mental Health Services

Public Assistance Programs

Temporary Asst. for Needy Families (TANF)

Food Stamps

Aid to the Needy & Disabled (AND)

Old Age Pension (OAP)

Low-income Energy Assist. Pgm (LEAP)

Refugee Services

Services for the Elderly

Supportive Housing and Homeless Programs

Telephone Assistance for Low Income

Vocational Rehabilitation

Youth Corrections

OTHER NUMBERS

Adult Services 303-866-2800

Aging and Adult Services 303-866-2800

1-888-866-4243

Alcohol and Drug Abuse 303-866-7480

Child Care Licensing (info & complaints)

303-866-5958

1-800-799-5876

Child Protection (Welfare) 303-866-5932

Child Support Enforcement 303-866-4300

Family Support Registry (FSR) 303-299-9123

1-800-332-8087

Food Assistance Benefits 303-866-2536

Customer Service 1-800-536-5298

Inside Metro Area 303-866-2039

Foster Care Licensing (info and complaints)

303-866-5958

1-800-799-5878
Low-Income Energy Assistance Program (LEAP) : 303-861-0269
1-866-432-8435
Low-Income Telephone Assistance Program (LITAP): 1-800-782-0721
Mental Health 1-800-811-7648
State and Veterans Nursing Homes
303-866-5899
Supportive Housing and Homeless Programs: 303-866-7350
Traumatic Brain Injury 303-866-4779
Vocational Rehabilitation 303-866-4150
Youth Corrections 303-866-7345

DEPARTMENT OF LABOR AND EMPLOYMENT (CDLE)

633 17th Street

12th floor

Denver, CO 80202

ADVOCATE CONTACT: 303-318-8020

MAIN OFFICE: 303-318-8000

TOLL FREE: 1-888-390-7936

FAX: 303-318-8047

INTERNET ADDRESS: www.coworkforce.com

DEPARTMENT ISSUES

Labor Standard Laws

Workforce Centers (jobs & training)

Migrant seasonal farm-workers assistance

Unemployment Insurance Benefits

Unemployment Insurance Taxes

Workers' Compensation

Oil Inspection, storage tanks, gas pumps

Boiler Inspection

Public Safety (inflatables, elevators, propane tanks , amusement parks, carnival rides, explosives permits, public school construction)

OTHER NUMBERS

Labor Standard Laws 303-318-8441

Unemployment Insurance Benefits

Apply www.coworkforce.com

303-318-9000

1-800-388-5515

Customer Service 303-318-9000

1-800-388-5515

TDD Number (for hearing impaired)

303-318-9016

1-800-894-7730

Unemployment Insurance Taxes

Customer Service 303-318-9100

Workers' Compensation

Customer Service 303-318-8700

TOLL FREE: 888-390-7936

DEPARTMENT OF LOCAL AFFAIRS (DOLA)

Centennial Building

1313 Sherman Street, Suite 500

Denver, CO 80203

ADVOCATE CONTACT: 303-866-5326

TOLL FREE: 1-800-536-5349

*TDD NUMBER: 303-866-5300

FAX: 303-866-4317

INTERNET ADDRESS: www.dola.state.co.us

ISSUES

Financial and technical assistance to local

governments

Affordable housing and developmental programs

Community & Neighborhood development

Disaster response

Property tax administration /appeals

DEPARTMENT OF MILITARY AND VETERANS AFFAIRS (DMVA)

6848 South Revere Parkway

Centennial, CO 80112

ADVOCATE CONTACT / MAIN OFFICE:

720-250-1515

FAX: 720-250-1519

INTERNET ADDRESS: www.dmv.state.co.us

Division of Veterans Affairs

MAIN OFFICE: 303-343-1268

FAX: 303-343-7238

DEPARTMENT ISSUES

Army and Air National Guard

Civil Air Patrol

Veteran's Affairs

OTHER NUMBERS

Air space & noise complaint issues:

TOLL FREE: 1-800-582-8507

DEPARTMENT OF NATURAL RESOURCES (DNR)

Centennial Building
1313 Sherman Street, Suite 718
Denver, CO 80203

ADVOCATE CONTACT: 303-866-3311
TOLL FREE: 1-800-536-5308
MAIN OFFICE: 303-866-3311
FAX: 303-866-2115
INTERNET ADDRESS: www.dnr.state.co.us

DEPARTMENT ISSUES

Mining, energy development and geology
Parks and recreation
Water supply, storage and management
Wildlife management
Soil and water conservation
State land management

OTHER NUMBERS

Division of Wildlife: 303-297-1192
Big game hunting and information:
303-291-7529
Fishing information: 303-291-7533
Hunter safety classes: 303-291-7530
Campground reservations: 303-470-1144
TOLL FREE: 1-800-678-2267

DEPARTMENT OF PERSONNEL & ADMINISTRATION (DPA)

633 17th Street, Suite 1600

Denver, CO 80202

ADVOCATE CONTACT: 303-866-6559

MAIN OFFICE: 303-866-3000

FAX: 303-866-2102

INTERNET: www.colorado.gov/dpa

DEPARTMENT ISSUES

Office of Administrative Courts

Administrative Hearings 303-866-2000

Licensing

Medicaid

Public Benefits

Regulated Professions

Workers Compensation

www.colorado.gov/dpa/dpa

Finance & Procurement 303-866-6560

State debt collections

State Bid Lists/Vendors www.colorado.gov/dpa/dfp/CCS

DPA Govt. & Public Relations/Legislation

Open Records 303-866-6095

State Archives 303-866-2358

Public Records

www.colorado.gov/dpa/doit/archives/

Office of the State Architect 303-866-6141

Life Safety Project

www.colorado.gov/dpa/dfp/sbrep/index.htm

Independent Ethics Commission Complaints 303-866-2000

www.colorado.gov/dpa/oac/IEC.htm

**For information on Public Assistance such as food, health and financial assistance please see Department of Human Services.

DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT (DPHE)

4300 Cherry Creek Drive South

Denver, CO 80246

ADVOCATE CONTACT: 303-692-3465

TOLL FREE: 1-800-886-7689

MAIN OFFICE: 303-692-2000

*TDD NUMBER: 303-691-7700

FAX: 303-691-7702

INTERNET ADDRESS: www.cdphe.state.co.us

DEPARTMENT ISSUES

Environmental permits and regulations:

303-692-3500

Public water supply safety: 303-692-3500

Air and water quality monitoring:

(Water) 303-692-3541

(Air) 303-758-4848

Landfill monitoring: 303-692-3300

Food sanitation: 303-692-5060

Product safety: 303-692-5060

Disease monitoring: 303-692-2700

Women, Infant and Children Nutrition

Program (WIC): 303-692-5984

Women's Health/Family Planning:

303-692-5986

Immunizations: 303-692-2670

Home health care: 303-692-2800

Nursing home and hospital regulation:

303-692-2800

Injury and chronic disease prevention:

303-692-2310

Programs for children with special needs:

303-692-2370

Child and prenatal health: 303-692-2310

Emergency medical services / trauma:

303-692-2583

Public health laboratory: 303-692-3090

Poison Control Board: 303-739-1100

OTHER NUMBERS

Vital Records: 303-692-2200

Auto emission program: 303-692-3100

Smoking vehicle hotline: 303-692-3211

High pollution day information (Metro Denver):

303-758-4848

Family Healthline: 1-800-688-7777

State Laboratory: 303-692-3090

Questions/Complaints cdphe.information@state.co.us

DEPARTMENT OF PUBLIC SAFETY (DPS)

700 Kipling Street, Suite 1000

Lakewood, CO 80215

ADVOCATE CONTACT: 303-239-4425

TOLL FREE: 1-800-536-5339

MAIN NUMBER: 303-239-4400

FAX: 303-239-4670

INTERNET ADDRESS: cdpsweb.state.co.us

DEPARTMENT ISSUES

Alive at 25

On-Line Accident Reporting

Child Passenger Safety

Child Safety Seats

Transportation of Hazardous Materials

Motor Carrier Safety

Identity Theft & Fraud

Missing Children—Amber Alerts

Firefighter Training

Security & Vulnerability Assessments

School Safety Inspections

Sex Offender Management Board

Domestic Violence Offender Management Board

Victims Programs

Criminal Justice Grants

Witness Protection

OTHER NUMBERS

Colo Bureau of Investigation 303-239-4300

Criminal Background Checks 303-239-4208

Colo State Patrol 303-239-4500

Division of Criminal Justice 303-239-4442

Firearms InstaCheck 303-239-4681

Office of Preparedness, Security & Fire Safety

Fire Safety 720-852-6735

Preparedness & Security 720-852-6720

Safe2Tell School Reporting 877-542-7233

Suspicious Activities (CIAC) 720-852-6705

DEPARTMENT OF REGULATORY AGENCIES (DORA)

Civic Center Plaza

1560 Broadway, Suite 1550

Denver, CO 80202

ADVOCATE CONTACT: 303-894-7866

TOLL FREE: 1-800-886-7675

MAIN OFFICE: 303-894-7855

*TTY NUMBER: 711

FAX: 303-894-7885

INTERNET ADDRESS: www.dora.state.co.us

DEPARTMENT ISSUES

Regulated occupations: doctors, nurses, dentists, barbers / cosmetologists, plumbers, accountants, psychologists, insurance agents, real estate/mortgage brokers, securities brokers, etc.

Regulated businesses: insurance, utilities, trust companies, credit unions, banks and savings & loans

Civil rights / discrimination issues

Sunrise / Sunset reports on regulatory programs

OTHER NUMBERS

Division of Banking 303-894-7575

Division of Financial Services: 303-894-2336

Division of Real Estate: 303-894-2166

Division of Registrations: 303-894-7800

(Including the boards of accountancy, dental examiners, medical practitioners, nursing and veterinary science, among others)

Division of Securities: 303-894-2320

Civil Rights Division 303-894-2997

1-800-262-4845

Office of Consumer Counsel: 303-894-2121

Division of Insurance 303-894-7499

1-800-930-3745

Public Utilities Commission 303-894-2000

General Issues 1-800-888-0170

Consumer Issues 303-894-2070

1-800-456-0858

DEPARTMENT OF REVENUE (DOR)

State Capitol Annex
1375 Sherman Street, Suite 409
Denver, CO 80261
ADVOCATE CONTACT: 303-866-4622
TOLL FREE: 1-800-536-5321
MAIN OFFICE: 303-866-5610
FAX: 303-866-2400
INTERNET ADDRESS: www.revenue.state.co.us

DEPARTMENT ISSUES

State sales tax and income tax
Driver's licensing and ID cards
Vehicle titles & registrations
Colorado Lottery
Limited stakes gaming and regulation (casinos)
Horse and dog racing regulation
Liquor license enforcement
Port of Entry
Automobile dealer licensing and regulation
Emissions

OTHER NUMBERS

Driver services: 303-205-5613
Envirotest/Emission: 303-456-7090
Income tax refunds: 303-238-FAST
303-238-3278
MV dealer investigations: 303-205-5604
Rent and heat rebate (PTC): 303-238-FAST
303-238-3278
Sales tax rates: 303-238-FAST
303-238-3278
Tax audit and compliance: 303-866-3711
Tax forms: 303-232-FAST
303-238-3278
Taxpayer information: 303-238-SERV
303-238-7378
Tax practitioners' hotline: 303-232-2419

DEPARTMENT OF TRANSPORTATION (DOT)

4201 East Arkansas Avenue, Suite 277

Denver, CO 80222

ADVOCATE CONTACT: 303-757-9485

TOLL FREE: 1-800-999-4997

MAIN OFFICE: 303-757-9011

*TDD NUMBER: 303-757-9087

FAX: 303-757-9153

INTERNET ADDRESS: www.dot.state.co.us

DEPARTMENT ISSUES

Construction and maintenance of state

highways

Long and short range planning for state transportation

Coordination and implementation of transportation safety programs, including drunk driving prevention, seat belt safety

Support aviation interests, safety and maintenance needs of general aviation airports

Assisting with alternate modes of transportation, such as public transit in rural areas, bicycle and pedestrian safety programs

Women & minority business certification

OTHER NUMBERS

Statewide highway conditions/construction:

(In-state only) 511

(Nationwide) 303-639-1111

(Toll-free in Colo only): 1-877-315-7623

Highway conditions website: www.cotrip.org

**Contact your local city or county regarding side streets:

www.colorado.gov/colorado-government/municipalgovs.html

Permits (oversize/overweight) 303-757-9539

(statewide toll-free) 800-350-3765

E-470 Highway Authority/Express Toll

303-537-3470

Northwest Parkway 303-533-1200

U.S. DOT/FHWA 720-963-3000

Motor Carriers 720-963-3130

CDL Medical Forms: www.fmcsa.dot.gov/forms/formspubs.htm

County Social Service Depts.

(addresses available at:

www.cdhs.state.co.us/edo/org/hs_counties.html)

Adams	303-287-8831
Alamosa	719-589-2581
Arapahoe	303-795-4850
Archuleta	970-264-2182
Baca	719-523-4131
Bent	719-456-2620
Boulder	303-441-1000
Broomfield	720-887-2200
Chaffee	719-539-6627
Cheyenne	719-767-5629
Clear Creek	303-569-3251
Conejos	719-376-5455
Costilla	719-672-4131
Crowley	719-267-3546
Custer	719-783-2371
Delta	970-874-2030
Denver	720-944-3666
Dolores	970-677-2250
Douglas	303-688-4825
Eagle	970-328-8840
Elbert	719-541-2369
El Paso	719-444-5532
Fremont	719-275-2318
Garfield	970-945-9191
Gilpin	303-582-5444
Grant	970-725-3331
Gunnison	970-641-3244
Hinsdale	970-641-3244
Huerfano	719-738-2810
Jackson	970-723-4750
Jefferson	303-271-1388
Kiowa	719-438-5541
Kit Carson	719-346-8732
Lake	719-486-2088
La Plata	970-382-6150
Larimer	970-498-6300
Las Animas	719-846-2276
Lincoln	719-743-2404
Logan	970-522-2194
Mesa	970-241-8480
Mineral	719-657-3381
Moffat	970-824-8282
Montezuma	970-565-3769
Montrose	970-249-3401
Morgan	970-542-3530
Otero	719-383-3100
Ouray	970-325-4437
Park	303-838-0082
Phillips	970-854-2280
Pitkin	970-920-5350

Prowers	719-336-7486
Pueblo	719-583-6160
Rio Blanco	970-878-5011
Rio Grande	719-657-3381
Rout	970-879-1540
Saguache	719-655-2537
San Juan	970-387-5631
San Miguel	970-728-4411
Sedgewick	970-474-3397
Summit	970-668-4100
Teller	719-687-3335
Washington	970-945-2238
Weld	970-352-1551
Yuma	970-332-4877

County Public Health Agencies In Colorado

(Addresses available at www.cdphe.state.co.us/all/locallist.html)

Boulder	303-441-1100
Broomfield	720-887-2200
Chaffee	719-539-2124
Cheyenne	719-767-5616
Clear Creek	303-679-2335
Delta Cnty Health Dept.	970-874-2165
Denver Environmental Health	720-865-5400
Denver Public Health	303-436-7200
Eagle	970-328-8755
Elbert	303-621-3144
El Paso	719-578-3199
Fremont	719-276-7460
Garfield	970-625-5200
Gunnison	970-641-0209
Hinsdale	970-944-2319
Jefferson	303-271-5700
Kit Carson	719-346-7158
Larimer	970-498-6700
Las Animas-Huerfano	719-846-2213
Lincoln	719-743-2526
Mesa	970-248-6900
Mineral	719-658-2416
Montezuma	970-565-3056
Montrose	970-252-5000
Northeast	970-522-3741
Otero	719-383-3040
Ouray	970-325-4670
Park	719-836-4267
Pitkin	970-920-5070
Pueblo	719-583-4300
Rio Grande	719-657-3352
Routt	970-879-0185
San Juan Basin	970-247-5702
San Miguel	970-728-0447
Summit	970-668-4070
Teller	719-687-6416
Tri-County Health	303-220-9200
Depts (serving Adams, Arapahoe & Douglas)	
Weld	970-304-6410

County Public Health Nursing Services

Alamosa	719-589-6639
Baca	719-523-6621
Bent	719-456-0517
Chaffee	719-539-4510
Clear Creek	303-567-3147
Conejos	719-274-4307
Costilla	719-672-3332
Custer	719-783-3369
Dolores	970-677-2387
Eagle	970-328-8840
Fremont	719-275-1626
Gilpin	970-582-5803
Grand	970-725-3288
Hinsdale	970-944-0321
Jackson	970-723-8572
Kiowa	719-438-5782
Lake	719-486-0118
Northwest Colorado Visiting Nurse Assoc.	970-879-1632
Park	719-836-4161
Prowers	719-336-8721
Rio Blanco	970-675-8866
Saguache	719-754-2773
San Juan	970-387-0242
San Miguel	970-728-4289
Summit	970-668-5230

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