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Final Report for OEMC Statement of Work as of February 16, 2000

Task Report

Task #1 - The Program

A. Professional services were provided to the State of Colorado for the administration of the Colorado Solar Rebate Program from June 1, 1998 through December 31, 1999. During this period rebate applications, instructions, and procedures were developed in concert with the OEMC (samples attached) meeting the equipment requirements as outlined in the contract.

B. CoSEIA provided program administration for the Colorado Solar Rebate Program. During the period of the contract CoSEIA promoted the program to its membership and the general public. The means of promotion included but was not limited to:

- o Notices to the public and information distributed at the 1998 and 1999 Denver Parade of Homes
- o Notices distributed at Western Slope Renewable Energy Fairs in 1998 and 1999
- o Information distributed at the 1998 ASES Solar Homes Tour for Colorado
- o Information on the CoSEIA web site
- o Notices to the CoSEIA members through the Association's newsletter, faxes, email and specific mailings
- o An exhibit booth with member involvement in the 1998 Spring Home and Garden Show
- o Involvement with CRES and their public programs and PV Referral Phone line
- o Marketing done by individual members of CoSEIA

Colorado Public Service Company did several "bill stuffers" on the rebate program

Program document were developed for the program including the rebate application with instructions and a follow-up site inspection procedure using the completed rebate application for verification. There were 13 system inspections conducted during the contract period. Only one required modification to the system, which was corrected and received final approval from CoSEIA.

The overall evaluation of the program is still in process. CoSEIA will be contacting a random selection of contractors who worked on rebated systems, a random selection of consumers who received a rebate. The evaluation will include the overall satisfaction with the program, suggestions for future improvement. Some of this task has been completed and correspondence recommending continuation of the program has been directly sent to the OEMC by several independent sources. The overall success of the program is shown in the numbers. A total of 132 solar systems were installed between June 1, 1998 and December 31, 1999. Of these systems 108 were grid-tied and off-grid Photovoltaic systems totaling \$200,977.14 in rebates; 10 were Solar Water/Radiant Floor systems total \$24,335.79 in rebates; and 14 Solar Water system totaling

\$14,687.07 in rebates. At the close of the program, at the point the funds were extinguished there were 74 incomplete rebate applications on file with the CoSEIA office. (report attached)

Task #2 - Reports

A. Quarterly status reports were submitted regularly to the OEMC office, which contained up to date statistical information on the number of rebates and their dollar value issued to prior to the date of the report.

B. The final report for this project is this report with an anticipated addendum to follow with the results of additional evaluation findings. CoSEIA Project Completion Customer Satisfaction Survey as of August 1, 2000

At the conclusion of the Colorado Solar Rebate Project a survey of 51 of the 132 consumers (39%) who purchased solar systems and received a rebate were served via phone. Of those individuals contacted the satisfaction rate was 100 % . Each consumer was very satisfied with the rebate payment process, the speed at which the rebate was processed once it was received by CoSEIA's office, and the dollar value of the rebate. None of the individuals contacted expressed any concerns with the program. The comment, "We are so glad to have gotten this rebate, but we would have still proceeded with our solar installation if it was not available" was echoed by 44 % of those consumers contacted in the survey. The other 56 % indicated that the fact the rebate was available was an important aspect in the decision making process to install a solar system on their residence. Many stated, "we would have probably installed a smaller system if it wasn't for the possibility of a rebate".

Of those consumers contacted during the survey 41 received rebates for a photovoltaic installation, 6 had a solar hot water system installed, and one received a solar radiant flooring system.

All of the consumers felt that it was a good program and that if it were continued more residents of Colorado would participate.

Since the conclusion of the program, the CoSEIA office has received, on average, two or three phone calls a month regarding the rebate program. Callers are disappointed when told that the project was terminated at the end of 1999. All of those calls asking if the project will be revitalized have been informed to the negative.

CoSEIA Administrative Report on Colorado Solar Rebate Program from June 1, 1998 to December 31, 1999

App #	Customer's Name	Contractor's Name	Company	Type of System	Status	Rebate Amount
1	Richard Carnes	Ed Eaton	SEI	Photovoltaic	Approved	\$2,500.00
2	Myron Smith	Rick Hubbart	Pioneer Cons. & Solar, Inc.	Solar Water	Approved	\$913.59
3	Michael Kinsley	Michael J. Mulcahy	Energy Systems	Solar Water	Approved	\$973.48
4	John Seidel	Mike Tierney	Aspen Solar	Solar Water	Approved	\$1,000.00
5	Laurie Stone	Mike Tierney	Aspen Solar	Solar Water	Approved	\$1,000.00
7	Julius Marinaro	Don Wallingford	Quicksilver Electric	Photovoltaic	Approved	\$2,000.00
8	Bighorn Materials, Inc.	Ken Thames	Thames Electric	Photovoltaic	Approved	\$2,500.00
9	Rick Holz	Rick Holz	Altair Energy	Photovoltaic	Approved	\$1,657.00
10	Anne Bain	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00

11	John Howard	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,011.00
12	Mike Bennett	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
13	Don Hume	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$1,509.00
14	Diane Gilliam	Peter M. Austin	Ra Power	Photovoltaic	Approved	\$1,753.84
15	Mark Patton	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
17	Janet Sholder	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
18	Tom Gaskill	Rick Hubbart	Pioneer Cons. & Solar, Inc.	Solar Water	Approved	\$1,000.00
19	Bruce Bowen	Mike Tierney	Aspen Solar	Solar Water	Approved	\$1,000.00
20	Barbara Stock	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
21	Paul Wehr	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$1,104.00
22	William Fales	Mike Tierney	Aspen Solar	Solar Water	Approved	\$1,000.00
23	Jeff Yeates	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
24	Tom Gaskill	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
26	Terry Schuylar	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$1,504.00
27	Jonathon Sawyer	Rick Holz	Altair Energy	Photovoltaic	Approved	\$2,500.00
28	Dudley Tower	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
29	John Newkirk	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
31	David Johnston	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$1,990.00
32	Mary Meehan	Levi Heinold	Mountain Power Co,	Photovoltaic	Approved	\$2,308.47
33	Zev Paiss	Jeff Brady	Alternative Energy. Inc.	Photovoltaic	Approved	\$1,526.24
34	Bruce Lawrence	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
35	Theodor Lichtman	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,030.60
36	William Gerner	Justine Sanchez	SO	Photovoltaic	Approved	\$2,006.40
37	Dan Vogel	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$1,539.65
38	Allen Layton	David G. Conrad	Millennium Renewables	Photovoltaic	Approved	\$1,607.32
39	Leslie Keery	Mike Tierney	Aspen Solar	Photovoltaic	Approved	\$1,194.82
40	Jon Seigle	Mike Tierney	Aspen Solar	Solar Water/ Radiant	Approved	\$2,500.00
41	Lee Bowers	Mike Tierney	Aspen Solar	Solar Water/ Radiant	Approved	\$2,064.61
42	Tim Dolen	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,461.80
43	Juliet Shield	Mike Tierney	Aspen Solar	Solar Water/ Radiant	Approved	\$2,500.00
44	Susan Hassol	Mike Tierney	Aspen Solar	Solar Water/ Radiant	Approved	\$2,500.00
45	Kearns Kelly	Mike Tierney	Aspen Solar	Solar Water/ Radiant	Approved	\$1,564.09
46	Bud Glisman	Mike Tierney	Aspen Solar	Solar Water/ Radiant	Approved	\$2,500.00
47	Sandra Mortenson	Eric Westerhoff	Innovative Energy	Photovoltaic	Approved	\$824.56
48	Rich Valla	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$2,031.48
49	Ada Geller	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00

50	Claude Wallace	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$1,015.74
51	George Tempest	Aaron Smith/Steve	Aspen Solar	Solar Water	Approved	\$913.60
52	Dean Campbell	Don Wallingford	Quicksilver Electric	Photovoltaic	Approved	\$2,500.00
53	Dave Persinger	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$961.18
54	Mark Kavasch	Justine Sanchez	SEI	Photovoltaic	Approved	\$2,031.00
55	Sally Watkins	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
56	Arthur Thompson	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,031.00
57	Dan Woodhull	Bill Needell	Indigo Energy Systems, Inc.	Photovoltaic	Approved	\$2,500.00
58	Ann Hueter	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$961.18
59	Paul Curley	Mike Tierney	Aspen Solar	Solar Water/ Radiant	Approved	\$1,904.11
60	Orchid Adelman	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$2,500.00
61	Letitia Bartlett	Patrick Kiernan	Eco Electric, Inc.	Photovoltaic	Approved	\$2,500.00
62	Sam Brown	Patrick Kiernan	Eco Electric, Inc.	Photovoltaic	Approved	\$1,924.78
63	Dave Forster	Don Wallingford	Quicksilver Electric	Photovoltaic	Approved	\$2,010.14
64	Jack Markey	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$1,751.00
65	Mark Wharton	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$1,256.31
66	Robert A. Pitts	Jason Jepson	Mountain Power Design	Photovoltaic	Approved	\$2,500.00
67	Bob Congdon	Jeffery Campbell	Simply Solar Heating	Solar Water	Approved	\$1,000.00
68	Prosper Intl. League LTD.	Jason Jepson	Mountain Power Design	Photovoltaic	Approved	\$2,468.69
69	Kirk Stokes	Rick Holz	Altair Energy	Photovoltaic	Approved	\$1,940.62
70	Alicia Dyer	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
72	Ron Perkins	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$2,135.76
73	Elizabeth Boyles	Steve Stefferud	Aspen Solar	Solar Water/ Radiant	Approved	\$2,062.74
74	Julian Vogt	Justine Sanchez	SEI	Photovoltaic	Approved	\$827.00
75	Joani Matranga	Mike Tierney/Pat Ki	Aspen Solar/ Eco-Electric	Photovoltaic	Approved	\$2,500.00
76	Pete Frey	Mike Tierney	Aspen Solar	Solar Water	Approved	\$1,000.00
77	Randy Udall	Mike Tierney	Aspen Solar	Solar Water/ Radiant	Approved	\$2,198.79
78	Brian Haley	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$2,148.52
79	Douglas Kieswetter	Ron Stauffer		Photovoltaic	Approved	\$2,500.001.
80	Jim Demoye	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$1,488.28
81	Chris Johnson	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$1,380.68
82	Otto Van Geet	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$1,990.85
83	Steve Millican	Ron Stauffer		Photovoltaic	Approved	\$2,500.00

84	Adam Silverstein	Scott Ely	Sunsense	Photovoltaic	Approved	\$1,503.99
85	Lester Lurie	Chris Dunne	Altair Energy	Photovoltaic	Approved	\$2,500.00
86	Meredith Hodges	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$2,500.00
87	Bill Maynard	James Brooks	The Solar Alternative	Photovoltaic	Approved	\$2,087.60
88	Haida Khandi Universal Ashram	Jason Jepson	Mountain Power Design	Photovoltaic	Approved	\$1,777.07
89	Roland McEldowney	Mark McCray	RMS Electric	Photovoltaic	Approved	\$607.94
90	Steve Anchell	Jason Jepson	Mountain Power Design	Photovoltaic	Approved	\$946.53
91	Kennan Harvey	Kurt Johnson	Celo Sunstream	Photovoltaic	Approved	\$1,487.00
92	Pete Taylor	Eric Maciel	Solar Solutions, Inc.	Photovoltaic	Approved	\$994.99
93	Paul Duba/ Karen Immerso	Leif Juell	Alternative Power Enterprises	Photovoltaic	Approved	\$2,481.16
94	Lyn Holder	Jason Jepson	Mountain Power Design	Photovoltaic	Approved	\$1,215.37
95	Dan & Anna Pierce	Ron Stauffer		Photovoltaic	Approved	\$2,389.77
96	Daryl Seltenreich	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$1,002.19
97	John Hasler	Rick Hubbart	Pioneer Cons. & Solar, Inc.	Photovoltaic	Approved	\$303.97
98	Dan & Kathy Gates	Virgil Boggess	Atlasta Solar	Photovoltaic	Approved	\$1,002.18
99	David Langfield	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$1,340.77
100	Francis Peter Gina	Patrick B. Kiernan	Eco Electric, Inc.	Photovoltaic	Approved	\$2,210.67
101	Robert A. George	Patrick B. Kiernan	Eco Electric, Inc.	Photovoltaic	Approved	\$2,500.00
105	Chuck Franceschi	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$2,500.00
106	Sharon Skolnik	Jason Jepson	Mountain Power Design	Photovoltaic	Approved	\$1,320.11
107	Michael Griffith	Rick Hubbart	Pioneer Cons. & Solar, Inc.	Solar Water	Approved	\$972.81
108	Daniel Olson	Justine Sanchez	SEI	Photovoltaic	Approved	\$1,732.33
109	Randy Nichols	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$676.41
114	Scott & Elaine Stout	Eric Westerhoff	Innovative Energy	Photovoltaic	Approved	\$824.52
119	Ross Terry	Mike Tierney	Aaron Aspen Solar	Solar Water/Radiant	Approved	\$2,500.00
120	Mario Larouche	Mike Tierney	Aspen Solar	Solar Water	Approved	\$1,000.00
124	Jim Hearn	Mike Tierney	Aspen Solar	Solar Water/Radiant	Approved	\$2,041.45
125	Rick Soulen	Eric Maciel	Solar Solutions, Inc.	Photovoltaic	Approved	\$2,500.00
128	Eli Spooner	Rick Holz	Altair Energy	Photovoltaic	Approved	\$2,053.00
130	Edward L. Cooper	Virgil Boggess	Atlasta Solar	Photovoltaic	Approved	\$217.31
131	Richard Merwin	Virgil Boggess	Atlasta Solar	Photovoltaic	Approved	\$2,398.66

132	Richard Merwin	Virgil Boggess	Atlasta Solar	Photovoltaic	Approved	\$0.00
133	Hubert Farbes	Patrick Osborne	Great Plains Power	Photovoltaic	Approved	\$2,500.00
134	Kerry & Becky Punzo	Eric Westerhoff	Innovative Energy	Photovoltaic	Approved	\$824.56
136	Sara Hutto	Virgil Boggess	Atlasta Solar	Photovoltaic	Approved	\$1,239.57
140	Richard Shipman	Rick Holz	Altair Energy	Photovoltaic	Approved	\$1,393.00
142	Robert Wolf	Rick Holz	Altair Energy	Photovoltaic	Approved	\$2,500.00
143	Bart Dwight	Michael J. Mulcahy	Energy Systems	Solar Water	Approved	\$1,000.00
147	John Casey	Rick Holz	Altair Energy	Photovoltaic	Approved	\$2,009.00
149	Rick Levine	Rick Holz	Altair Energy	Photovoltaic	Approved	\$1,626.00
150	Jane Prouty	Rick Holz	Altair Energy	Photovoltaic	Approved	\$1,003.00
152	Lisa Dotur	Rick Holz	Altair Energy	Photovoltaic	Approved	\$2,500.00
158	Greg Ching	Rick Holz	Altair Energy	Photovoltaic	Approved	\$2,500.00
160	Bob Schlesinger	Rick Holz	Altair Energy	Photovoltaic	Approved	\$1,524.00
161	John Wineman	Rick Holz	Altair Energy	Photovoltaic	Approved	\$1,562.00
167	W. Todd Byer	James Brooks	The Solar Alternative	Photovoltaic	Approved	\$1,480.31
168	Wilson Reynolds	Laurie Cambell	Alternative Choices	Photovoltaic	Approved	\$1,472.59
172	Ross Terry	Mike Tierney	Aspen Solar	Photovoltaic	Approved	\$2,500.00
188	Art Levy	Mark McCray	RMS Electric	Photovoltaic	Approved	\$2,500.00
192	Michael Thyne	Jeff Brady	Alternative Energy, Inc.	Photovoltaic	Approved	\$1,746.03
198	Steve Fillenberg	Jason Jepsen	Mountain Power Design	Photovoltaic	Approved	\$1,742.09
199	Michael & Michelle Petix	James Brooks	The Solar Alternative	Photovoltaic	Approved	\$1,602.56
207	Heath Hyman	Peter M. Austin	Ra Power	Photovoltaic	Approved	\$2,500.00
208	Chuck & Laura Franceschi	Rick Hubbart	Pioneer Cons. & Solar, Inc.	Solar Water	Approved	\$1,000.00
209	Chuck & Laura Franceschi	Rick Hubbart	Pioneer Cons. & Solar, Inc.	Solar Water	Approved	\$913.59
213	Todd Gat	Ron Stauffer		Photovoltaic	Approved	\$1,795.98
TOTAL REBATES:					132	\$240,000.00

App #	Customer's Name	Contractor's Name	Company	Type of System	Status	Rebate Amount
6	Paul Hooston	Paul Hooston		Photovoltaic	Denied	\$0.00
16	Hunter Lovins	John Anderson	Rot Rock Mountain Institute	Photovoltaic	Denied	\$0.00
30	Harold Morse	Virgil Bo ess	Atlasta Solar	Photovoltaic	Denied	\$0.00
103	Ken Rile	Todd Chestnut M. All	Mountain Plumbing & Heating	Solar Water	Denied	\$0.00
110	Diane Wardlaw	Stuart Forthman	Stu's Solar	Photovoltaic	Denied	\$0.00

115	Jack 8 Marilyn Stowers	Terrance McClauh	Earth Sun Resources	Photovoltaic	Denied	\$0.00
TOTAL DENIED					6	

App #	Customer's Name	Contractor's Name	Company	Type of System	Status
71	U ur Ortabasi		Vendola Plumbing & Heating, Inc.	Solar Water	Incomplete
102	Jim Gleason	Patrick Osborne	Great Plains Power	Photovoltaic	Incomplete
104	Anton Anderson	Jeff Brad	Alternative Energy, Inc.	Photovoltaic	Incomplete
111	Jason Je sen	Jason Je sen	Mountain Power Design	Photovoltaic	Incomplete
112	Barbe Chambliss	Justine Sanchez	SEI	Photovoltaic	Incomplete
113	Tom Meyers	Patrick Osborne	Great Plains Power	Photovoltaic	incomplete
116	Walter Scott Moore	David G. Conrad	Millennium Renewables	Photovoltaic	Incomplete
117	Chuck A. Rock	David G. Conrad	Millennium Renewables	Photovoltaic	Incomplete
118	Mike S. Balloun	James Brooks	The Solar Alternative	Photovoltaic	Incomplete
121	Paul Stover	Mike Tierne	Aspen Solar	Solar Water	Incomplete
122	Neil Guard	Mike Tierne	Aspen Solar	Solar Water	Incomplete
123	Tom Henderson	Mike Tierne	Aspen Solar	Solar Water	Incomplete
126	Dale Per	Eric Maciel	Solar Solutions, Inc.	Photovoltaic	Incomplete
127	Evelyn & Bill Roseber	Kerry Kalarney	Sundance Solar Design	Photovoltaic	Incomplete
129	Robert Anderson	Mike Tierne	Aspen Solar	Solar Water	Incomplete
135	Robert Ben Levi	Jeff Brad	Alternative Energy, Inc.	Photovoltaic	Incomplete
137	Rob & Lanita Williams	Laurie Cambell/beth	Alternative Choices/Wildwind	Photovoltaic	Incomplete
138	Cynthia Gilmore	Laurie Cambell/Beth	Alternative Choices/Wildwind	Photovoltaic	Incomplete
139	Doug Johnson	Rick Holz	Altair Energy	Photovoltaic	Incomplete
141	Phil Auriemma	Rick Holz	Altair Energy	Photovoltaic	Incomplete
144	Tom Lub	Mike Tierney/Aaron	Aspen Solar	Solar Water	Incomplete
145	Teran & Cinnamon Hughes	Patrick Kiernan	Eco Electric, Inc.	Photovoltaic	Incomplete
146	Tom Lub	Patrick Kiernan	Eco Electric, Inc.	Photovoltaic	Incomplete
148	Charles VanDusen	Rick Holz	Altair Energy	Photovoltaic	Incomplete
151	Sheri Kin	Rick Holz	Altair Energy	Photovoltaic	Incomplete
153	Mark Elder	Rick Holz	Altair Energy	Photovoltaic	Incomplete
154	Jack Rickard	Rick Holz	Altair Energy	Photovoltaic	Incomplete
155	John Chase	Rick Holz	Altair Energy	Photovoltaic	Incomplete
156	Donald Zink	Rick Holz	Altair Energy	Photovoltaic	Incomplete
157	Stephen Jordan	Rick Holz	Altair Energy	Photovoltaic	Incomplete

159	Jim Malone	Rick Holz	Altair Energy	Photovoltaic	Incomplete
162	Eric Me er	Rick Holz	Altair Energy	Photovoltaic	Incomplete
163	Norm a Jean Ward	Rick Holz	Altair Energy	Photovoltaic	Incomplete
164	PB Schechter	Rick Holz	Altair Energy	Photovoltaic	Incomplete
165	McStain Enterprises	Rick Holz	Altair Energy	Photovoltaic	Incomplete
166	Roger Daven port	Rick Holz	Altair Energy	Photovoltaic	Incomplete
169	Leonard Lutt	Eric Westerhoff	Innovative Energy	Photovoltaic	Incomplete
170	Diane Devries	Don Wallin ford	Quicksilver Electric	Photovoltaic	Incomplete
171	Dave Rex	Don Wallin ford	Quicksilver Electric	Photovoltaic	Incomplete
173	Hunter Lovins	John Anderson/ Rot	Rocky Mountain Institute	Photovoltaic	Incomplete
174	Freeman Dhorit	Mark McCra	RMS Electric	Photovoltaic	Incomplete
175	Rick & Sand Marsh	Mark McCra	RMS Electric	Photovoltaic	Incomplete
177	David Tresemer	Mark McCra	RMS Electric	Photovoltaic	Incomplete
178	Fred Kofman	Mark McCra	RMS Electric	Photovoltaic	Incomplete
179	Jirka R sav	Mark McCra	RMS Electric	Photovoltaic	Incomplete
180	Storm Mountain Ranch	Mark McCra	RMS Electric	Photovoltaic	Incomplete
181	John Carris	Mark McCra	RMS Electric	Photovoltaic	Incomplete
182	Dean Thedos	Mark McCra	RMS Electric	Photovoltaic	Incomplete
183	Kitaro	Mark McCra	RMS Electric	Photovoltaic	Incomplete
184	Boulder Ener Conservation	Mark McCra	RMS Electric	Photovoltaic	Incomplete
185	Brian & Janet Bills	Mark McCra	RMS Electric	Photovoltaic	Incomplete
186	Todd & Sherri Stauffer	Mark McCra	RMS Electric	Photovoltaic	Incomplete
187	Lance Thomas	Mark McCra	RMS Electric	Photovoltaic	Incomplete
189	Steven & Sue Graham	Mark McCra	RMS Electric	Photovoltaic	Incomplete
190	Albert & Julie Juarez	Mark McCra	RMS Electric	Photovoltaic	Incomplete
191	Dean Sell	Virgil Bo ess	Atlasta Solar	Photovoltaic	Incomplete
193	Patrick Osborne	Patrick Osborne	Great Plains Power	Photovoltaic	Incomplete
194	Tom Osborne	Patrick Osborne	Great Plains Power	Photovoltaic	Incomplete
195	Jerry Osborne	Patrick Osborne	Great Plains Power	Photovoltaic	Incomplete
196	Michael Osborne	Patrick Osborne	Great Plains Power	Photovoltaic	Incomplete
197	William Doub	Joe Callahan	Simple Solar Heating	Photovoltaic	Incomplete
200	John Ellis	Rick Holz	Altair Energy	Photovoltaic	Incomplete
201	Matt Buckner	Joe Callahan	Simple Solar Heating	Photovoltaic	Incomplete
202	Doug Miller	Rick Holz	Altair Energy	Photovoltaic	Incomplete
203	D. Timmons	Mark McCra	RMS Electric	Photovoltaic	Incomplete
204	David & Anna Pasikov	Mark McCra	RMS Electric	Photovoltaic	Incomplete
205	Peter M. Austin	Peter M. Austin	Ra Power	Photovoltaic	Incomplete
206	Donald Burton	Peter M. Austin	Ra Power	Photovoltaic	Incomplete

210	Bill & Sarah Man(Mark McCra	RMS Electric	Photovoltaic	Incomplete
211	Carol n Dresler	Leif Juell	Alternative Power Enterprises	Photovoltaic	Incomplete
212	David & Kell Hindes	Virgil Bo ess	Atlasta Solar	Photovoltaic	Incomplete
214	Waldorf School	Michael J.	Mulcah Energy Systems	Solar Water	Incomplete
215	Andrew & Laurie Solida	Michael J. Mulcah	Energy Systems	Solar Water	Incomplete
216	Marilyn Kitchell	Leif Juell	Alternative Power Enterprises	Photovoltaic	Incomplete
217	Dennis Johnson	Virgil Bo ess	Atlasta Solar	Photovoltaic	Incomplete
TOTAL INCOMPLETE				74	

CoSEIA Project Completion Customer Satisfaction Survey as of August 1, 2000

At the conclusion of the Colorado Solar Rebate Project a survey of 51 of the 132 consumers (39 %) who purchased solar systems and received a rebate were served via phone. Of those individuals contacted the satisfaction rate was 100 % . Each consumer was very satisfied with the rebate payment process, the speed at which the rebate was processed once it was received by CoSEIA's office, and the dollar value of the rebate. None of the individuals contacted expressed any concerns with the program. The comment, "We are so glad to have gotten this rebate, but we would have still proceeded with our solar installation if it was not available" was echoed by 44 % of those consumers contacted in the survey. The other 56 % indicated that the fact the rebate was available was an important aspect in the decision making process to install a solar system on their residence. Many stated, "we would have probably installed a smaller system if it wasn't for the possibility of a rebate".

Of those consumers contacted during the survey 41 received rebates for a photovoltaic installation, 6 had a solar hot water system installed, and one received a solar radiant flooring system.

All of the consumers felt that it was a good program and that if it were continued more residents of Colorado would participate.

Since the conclusion of the program, the CoSEIA office has received, on average, two or three phone calls a month regarding the rebate program. Callers are disappointed when told that the project was terminated at the end of 1999. All of those calls asking if the project will be revitalized have been informed to the negative.



Drew Bolin, Director

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225 E. 16th Avenue, Suite 650, Denver, CO 80203
303-866-2100 • 800-632-6662 • TDD: 800-659-2656 • Fax: 303-866-2930
Send comments, suggestions or questions to: oemc@state.co.us

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